

V Victoria

NURSING GROUP



We help our residents feel like they never left home.



EXCEPTIONAL CARE

With five high quality care homes located in Hove and Folkestone, Victoria Nursing Group seeks to provide the highest standards of care for the discerning individual. We delight in offering exceptional care in convivial surroundings and in the company of like-minded people.

PERSONAL CARE

Many of our residents lead full and active lives, yet welcome the 24 hour a day security of a professional, personalised care environment and the opportunity to live amongst like-minded individuals. Each of our Homes is situated in pleasant surroundings, equipped and furnished to the highest of standards and provide a high quality dining experience.

SHORT STAY CARE

Many of our long term residents have previously stayed with us on a short stay basis. There are many reasons for residents choosing a short stay – it maybe that a carer will be away or requires a break for a period of time, or that a resident needs specialised care during a period of post-operative recovery. Whatever the reason for your stay, you will be afforded the same high standards of care and assessment as our longer-term residents.

NURSING CARE

As well as maintaining the highest possible standards of personal care, we also offer nursing care at all of our homes. Working closely with local health care professionals, our fully-qualified nursing staff are able to offer dedicated medical care to our residents, 24 hours a day. Nursing care goes beyond the everyday welfare of our residents to include such things as provision of post-operative care and specific nursing support for chronic and terminal illness.

END OF LIFE CARE

Quality of life is as much a right for the terminally ill as for everyone else. Victoria Nursing Group believe that compassionate care for both the chronically and terminally ill can improve the quality of their lives. All of our nursing homes provide for those who are terminally ill with care that focuses on the control of pain and symptoms (sometimes referred to as palliative care).



Oomph!

A full life for life

We are excited to be working in partnership with OOMPH! Our residents tell us they look forward to the weekly exercise party and the monthly trips out are loved by all – whether it's a trip to a local garden centre or watching the world go by on the seafront, there's something for everyone!

QUALITY OF LIFE

We believe residents should retain as much of their independence as possible and the importance of staying both physically and mentally active is key.

Along with our excellent staffing levels, our Homes are equipped with the very best equipment to assist the team in going about their duties and ensuring the comfort and safety of those we care for.

EXCEPTIONAL SERVICE

Quality is at the heart of everything we do. Our homes provide all of the equipment and facilities that one would expect from a modern day care facility, and more. Our commitment to investing in our homes and the staff helps us to provide a level of service and quality that is truly exceptional.

QUALITY STAFF

We believe in providing the very best in care and lifestyle for our Residents, and our employees share in the desire to make this a reality through their service delivery and engagement with our Residents. We seek to employ the best in order to provide the best and always believe it's the way we care that makes the difference.

SOCIAL ENGAGEMENT

Our staff all work to promote social engagement and to better understand our residents interests in order to develop personal engagement opportunities in addition to a wide variety of entertainment and outings. There is a continuous programme of events, including a gentle fitness exercise programme and our social calendar is focused on encouraging mental alertness, self-esteem and social interaction.

HOMES IN FOLKESTONE



WELLS HOUSE

Bedrooms: 21 (9 ensuite)

Located in Folkestone you will find Wells House Nursing home at:

Address:

Wells House Nursing Home
Radnor Cliff Crescent
Folkestone
CT20 2JQ



WELLS LODGE

Bedrooms: 22 (All ensuite)

Within the coastal town of Folkestone, you will find Wells Lodge Nursing home at:

Address:

Wells Lodge Nursing Home
60 Earls Avenue
Folkestone
CT20 2HA



HOMES IN HOVE



CHARTWELL

Bedrooms: 22 (All ensuite)

Situated in the heart of Hove, Victoria Chartwell Nursing home is located at:

Address:
Victoria Chartwell
81 Dyke Road Avenue
Hove,
East Sussex
BN3 6DA



CHATSWORTH

Bedrooms: 22 (All ensuite)

Situated in the heart of Hove, Victoria Chatsworth Nursing home is located at:

Address:
Victoria Chatsworth
63 Dyke Road Avenue
Hove,
East Sussex
BN3 6DA



HIGHGROVE

Bedrooms: 21 (All ensuite)

Highgrove Nursing Home is situated on Hove's most prestigious Avenue, at:

Address:
Victoria Highgrove
59 Dyke Road Avenue
Hove
East Sussex
BN3 6QD





FEEDBACK & THOUGHTS

"When I first visited the home I was impressed by the warm atmosphere and caring staff which was why I chose it for my Mother. Since she moved there I have continued to be impressed by the exceptional level of care and the wonderful staff. Everyone, groundsmen, cooks, care staff, all seem to take a real pride in their work and make great efforts to make the residents happy and comfortable. Whenever I visit I leave feeling my mother is in the best place possible and how lucky I was to find it."

"It is very difficult to think of any way in which the quality of care could reasonably be improved. The standard of care and accommodation provided is truly excellent. The staff without exception were very professional and at the same time very kind and thoughtful. They went out of their way to be as helpful as possible and nothing seemed to be too much trouble for them."

"I visit the home as I am a health and social care assessor and have learners in the home. I have observed learners carrying out their duties and they have all been very person centred with their care. One particular day a family member was continually asking staff for items or for information, all the staff were more than happy to help, not once did they say they did not have time or could not do it. If they were busy they explained as soon as they were free they would do it or could get another staff member if it was urgent. The home is always spotless and the staff always appear very happy."

"This home has provided first class care for my wife for the past six months. It is friendly and they listen to suggestions and comments by the residents and loved ones. It is a happy, caring place and nothing is too much trouble for the staff. The food is excellent, could not be better."



WHAT TO DO NEXT

If you are interested in one of our homes for either yourself or indeed a loved family member or friend, we would be delighted to hear from you.

If you wish to discuss your interest by phone please:

Call 0330 0963815

You can also email us directly on:

enquiries@victorianursinggroup.co.uk

Alternatively, if you would like to come and see us, we would be delighted to show you around. We are very proud of our homes and we would love to welcome you in to answer any questions you have. One thing we will guarantee is that we will never put any pressure on you to commit. It is your decision and your decision alone.

Choosing a home is a very important decision to make, and we want to give you the time and space to make the right one.

We hope to hear from you soon.

The Victoria Nursing Team